

**Suppose** you would never miss a chance



### Call Queuing, Call Transfer, Call Statistics.

The Voice Server Anuncio is in fact an announcer, but can also be used to set up waiting queues. The VS Anuncio will playback a spoken notification or message, which can be different for each telephone number. A time table allows for different announcements on various times of day or night. The Anuncio will accept a call right away, play the announcement and put callers in a waiting queue or it takes the call after a short period of time, giving the telephone operator time to answer the call personally. The included Call statistics software displays statistical information on Time of day, Duration, Waiting time, Number of calls per day or per extension number. The statistical data can be displayed as a table, a chart or a text file.

It is easy to configure the Anuncio with the Anuncio Setup software. The Anuncio is available for ISDN II (S0) 2 ports – 4 lines or 4 ports – 8lines and for ISDN 30 (Primary Rate). The VS Anuncio can be connected between the incoming line and the PBX, behind the PBX or 'stand alone' on the line.



Ruby Line Voice Server Anuncio



# Specifications



Ruby Line

Voice Server

Anuncio

## Features

- Spoken notifications or messages
- Time tables for different announcements on the same extension
- Intelligent call queue
- Call statistics software

## Options

- 19" professional rack mount for 030.02610 and 030.02612 (Anuncio PRI is available in 19" only)

## Technical specifications

### General

- Ambient temperature 0-40°C
- Size (W,D,H): 260 mm, 190 mm, 55 mm [desktop]  
440 mm, 315 mm, 95 mm [19" rack]
- Weight: 1200 grams [desktop]  
6000 grams [19" rack]
- Power: Input 90-264V~ 47-63Hz, consumption 15W

### Connections

- Telecom: 2 ISDN basic rate ( 2 ch/ line) on RJ45,  
4 ISDN basic rate ( 2 ch/ line) on RJ45,  
ISDN Primary rate (upto 30 ch / line) on 2x RJ45, NT and TE
- Audio: Headset on 2 pcs 3.5mm circular mini-jack
- Ethernet: 10MB - 100MB
- Miscellaneous: Internal speaker

### Approvals

- EMC : EN55022 ClassB  
EN55024ClassB  
FCC15 subpartB
- Safety EN60950
- Telecom: TBR3  
TBR4

## Article numbers

- 030.02610 - ISDN II: 2 port 4 channel
- 030.02612 - ISDN II: 4 ports 8 channel
- 030.02622 - ISDN PRI: 30 channels

## Software

**Anuncio set up software** This software comes with the Voice Recorder. It enables you to quickly and easily set the system up to your wishes. In the software a whole range of actions can be specified.

With these actions, the time frames and the external numbers, a flow chart can be set up for incoming calls.

Some incoming calls may be routed to an internal number, some to a message and some to a call queue. Notifications can be part of the configuration. This software supports a graphical display of the various configurations, making it easy to configure your Voice Server.

### VC Reports

Call statistics software displays statistical information on:  
The number of calls per time of the day  
The number of calls per time duration  
The number of calls per waiting time  
The number of calls per day of the week  
The number of calls per local number

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